



## SERVICE LEVEL OPTIONS

# Premier train-the-trainer program

Let our trainers train your trainers! Our flexible and client-focused approach will provide your organization with the highest-impact train-the-trainer solution. Most organizations have in-house professional training staff on board to deliver training but don't have the time to evaluate, initiate and develop all of the materials required. We recognize your in-house trainers are experts when it comes to understanding your organization, mission, culture and employees the best! Since they know best how to improve productivity and growth in your organization, our focus is to provide a flexible solution in order to deliver a high-impact, results-oriented training program.

Gain a practical, how-to overview of the entire Emagispace® Product Line and Build Process. Through modeling of the best practices and latest techniques in training, and delivery, you'll be certified on the Four Phases of Emagispace Installation:

- Purpose & Assessment
- Planning & Preparation, Assembly and Installation
- Disassembly, Conveyance, and Storage
- Performance and Evaluation

New trainers will gain a strong foundation in critical training skills and seasoned trainers will be introduced to new approaches for delivering the powerfully advanced Emagispace Product Line and Build Process.

The Emagispace Training Certificate content is practical and grounded in the real world, not just theory. This program focuses on what happens before (how to assess and order), during (how to assemble/install), after (how to dismantle and store), and what to do if you have additional requirements not covered in the training.

# Face-to-Face (3 days) or On-Site (Flexible dates & duration)

#### DAY 1

Up to five client trainees will learn about the content and material. By identifying the purpose, and the correct pre-asssesment, client trainees will be able to correctly pre-plan, order, and stage the build process.

#### DAY 2

Our trainer will walk client trainees through the Assembly and Installation process: Content and materials, visual aids, handouts, examples, background and theory behind Emagispace will all be brought to bear and ensure the client is able to improvise with traditional building techniques and deliver a superior experience.

#### DAY 3

Trainees learn the correct disassembly, conveyance, and storage of Emagispace. Then they'll conduct the course for the Performance and Evaluation phase so that each installation goes smoother than the last. Concurrently the trainee learns correct critique methodology and provides feedback. This can be done either with or without videotaping.

# EMAGISPACE. Build smarter.

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#### Why You Should Attend

- Learn the basics of Emagispace® Products and Building Process/Methodology.
- Gain a foundation in conducting a needs assessment, developing objectives, and evaluating the impact of the Emagispace Build Process.
- Learn and apply effective training techniques for managing participants, engaging a variety of learning styles, creating an effective positive learning environment, and managing challenges.
- Develop engaging training solutions that are learner-centered.

#### **PRICING**

- \$50 an hour per installer
- \$15 an hour "kit" fee per installer
- \$500 a day Supervising Fee
- +Travel / Per Diem
- +All Applicable Taxes

Minimum is an 8 hour install for a minimum total fee of \$1000 + shipping + materials This includes SIX MONTHS VIRTUAL ACCESS TO OUR MASTER TRAINING STAFF

#### What to Expect

#### **PHASE ONE: Purpose & Assessment**

- ASSESSMENT OF PROJECT / EMAGISPACE REQUIREMENTS
- ADD ON (DOORS/WINDOWS/OTHER) EVALUATION
- FINALIZATION OF PLANS/ ORDERING PROCESS

#### PHASE TWO: Planning & Preparation, Assembly and Installation

- DELIVERY
- STAGING OF ASSEMBLY AND BUILD PROCESS
- BEST PRACTICES FOR ASSEMBLY AND BUILD
- IMPROVISATION / TRADITIONAL BUILDING TECHNIQUES

#### **PHASE THREE: Disassembly and Storage**

- DISASSEMBLY
- CONVEYANCE
- STORAGE

#### PHASE FOUR: Performance and Evaluation

- PHASE REVIEW FOR BEST PRACTICE REFINEMENT AND FUTURE IMPROVEMENT.
- RECEIVE YOUR EMAGISPACE CERTIFICATION
- SIX MONTHS VIRTUAL ACCESS TO OUR MASTER TRAINING STAFF
- JOIN THE CERTIFIED COMMUNITY



## SERVICE LEVEL OPTIONS

## Do It Yourself Service

Our Sales Service will help you source and design your desired build, see to it that your flat packed materials are delivered complete, on time, and follow up to assure you had an amazing experience.

This service is meant for existing customers who have completed the train-the-trainer program, certified installers or the equivalent experience level, and for customers taking advantage of our turnkey kits, i.e. phone booths, cubicle neighborhoods, etc.

All our customers will have access to our online help center, manuals, and how to videos.

Emagispace®'s turnkey kits, customer satisfaction guarantee, and online help center, can't be beat.

#### Online support

Website: https://emagispace.com/solutions

**Customer service** 

Phone: 844.949.2557

E-mail: Customerservice@emagispace.com



844-949-2557 info@emagispace.com www.emagispace.com